WHAT TYPES OF PROBLEMS THAT MULTI-LYNX SOLUTION PROVIDERS SOLVE?

Multi-Lynx solution providers are usually brought into enterprise deployment projects as subject matter experts. When implementing new technology, organizations often bring in a team of vendors and integrators. In this scenario there is quite often a knowledge gap between the implementation team and the internal project team. Our experts then function as members of the internal project team who are brought in specifically to bridge this gap.

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DOES MULTI-LYNX REPRESENT A PARTICULAR VENDOR?

No, **Multi-Lynx** solution providers do not represent any particular vendor. When called upon, we have the expertise to help you choose the technology that best suits your particular needs.

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DO MULTI-LYNX SOLUTION PROVIDERS ADHERE TO A FORMAL PROJECT MANAGEMENT METHODOLOGY?

Yes, **Multi-Lynx** has developed a solution delivery methodology called FOCUS. FOCUS allows for our solution providers to *"do it right, the first time"!* The principles of FOCUS guide our team through all stages of the delivery life cycle, from Investigation to Delivery through Refinement and Support.

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CONTACT OUR INFORMATION TECHNOLOGY TEAM

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MAINTENANCE SERVICE CONTRACTS

A variety of service contracts are available from **Multi-Lynx**, with a range of hours and response times. Service warrantees are offered by **Multi-Lynx**, and can be included in our contracts or drafted separately for Life-Cycle/Cost Accounting purposes.

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HARDWARE SUPPLEMENTAL STAFFING

We provide our customers with staff that will best meet their needs. We provide consultants at all levels of certification and expertise from end user help desk and data entry personnel to fully certified professionals holding certifications such as MCSE, CCIE, MCNE etc.

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CERTIFICATIONS

AGILE
Agile Anywhere Certification
Agile Administrator Certification
Agile ChangeCAST Certification
Agile Advanced ChangeCAST Certification
Agile Integration Developers Certification

CISCO
CCNA, CCDA, CCNP, CCDP, CCIE

NOVELL
CNS, CNA, CNE, MCNE

MICROSOFT
MCP, MCSE, MCSD

ORACLE
OCP, SCO, CUSA, SCO ACE

LOTUS
CLP

IBM
Certified Solutions Expert (SNG Firewall)
Certified Solutions Expert (Net. Commerce)
Certified AIX Administrator
Certified Warp Server Engineer